



Gitee Team Product White Paper

An enterprise-level project management platform that connects everything
For project management and team collaboration



Document Version: 01

Release Date: 2023/03/21

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1 Product Description

Gitee Team is an enterprise-level collaborative tool for project and work management developed by Shenzhen Ousi. It supports both traditional waterfall project management and agile development management workflows. It provides a collaborative solution for end-to-end management in the product development domain, including goal setting, requirement management, planning, development, testing, and deployment. It is dedicated to enhancing team collaboration efficiency and simplifying development management, helping teams better plan, allocate, track, report, and manage their work.

Gitee Team offers powerful configuration capabilities, including a robust workflow engine, automation, flexible permission system, customizable issue types/interfaces, and extensive customization options for spaces. When using Gitee Team, there are six typical scenarios, including project development collaboration, agile development management, test management, and dashboards, which are aimed at users in the development team. Custom collaborative space templates and automated transaction processing are the core configuration scenarios for configuration administrators. Regardless of the mode and workflow in which the enterprise operates, Gitee Team can seamlessly adapt to it.

2

Product Architecture

2.1 Functional Architecture

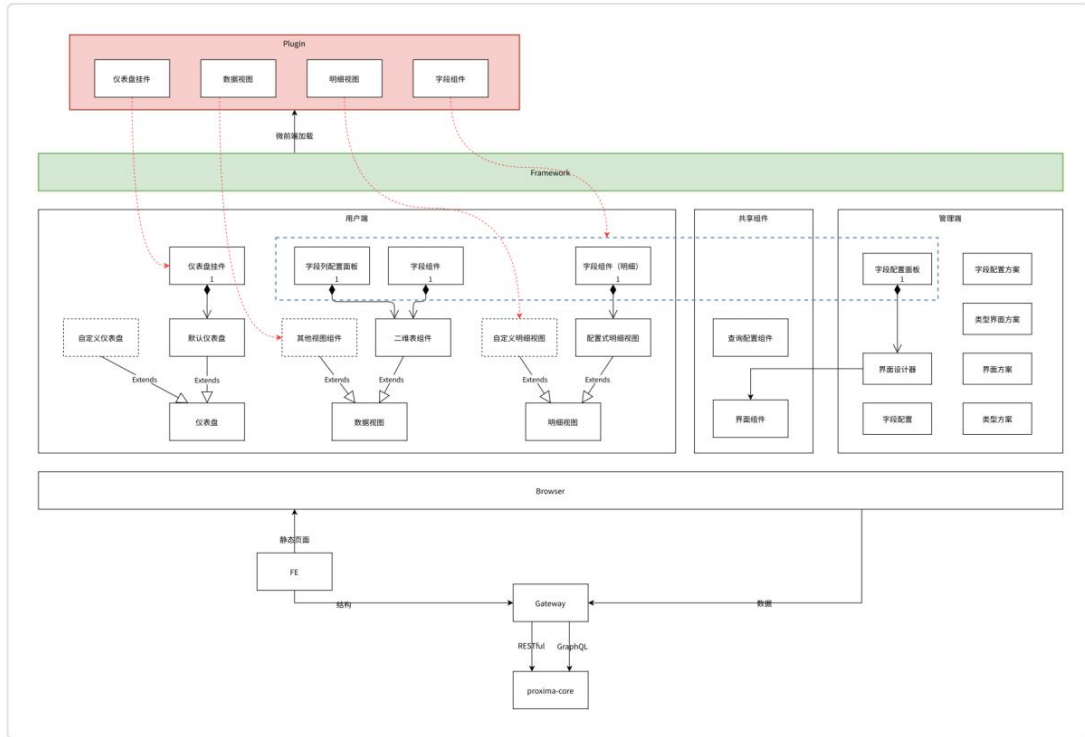
Gitee Team offers a range of product features, including project management, sprint management, timesheet management, statistical reports, enterprise-level development management, external integration, and the foundational general module called Gitee One. These features cater to the needs of managing and collaborating on the entire development process at an enterprise level. The product capability matrix is depicted in the diagram below:



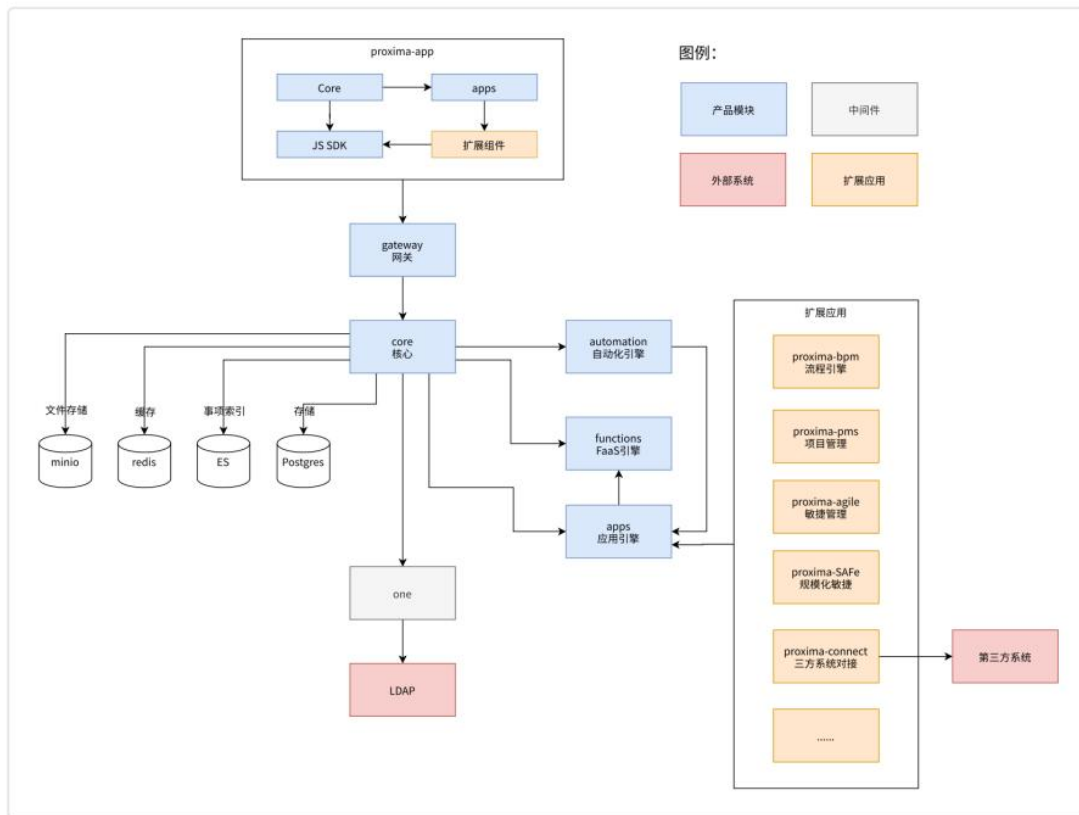
[Figure 1] Gitee Team Functional Architecture

2.2 Technology Architecture

Team's Development Management Platform has undergone extensive evolution and has an independently developed, mature and stable system architecture. All foundational components are developed in-house.



[Figure 2] Gitee Team front-end architecture



[Figure 3] Gitee Team back-end architecture

Gitee Team adheres to the following technical standards and requirements in all design and development aspects:

1. Adoption of an open architecture, with client and server programs supporting multiple operating system platforms. The server side supports Linux system and mainstream relational database MySQL. It provides data exchange based on Web Services technology, ensuring advanced, robust, and scalable architecture.

2. Adoption of B/S architecture with a fully browser-based interface, allowing zero-installation on the client side. This facilitates system maintenance and version updates, limited to the server-side.

3. Provision of a platform or interface for secondary development, making it easy to extend and customize. Detailed development documentation is provided to facilitate the integration of other requirements into the platform.

4. Support for clustering and load balancing to ensure high reliability and availability of the system.

5. Compatibility with commonly used security software to avoid being flagged as suspicious or dangerous programs.

6. All management operations are audited, with audit information stored in the backend database for statistical analysis. Rich querying functionality is provided, allowing queries based on operation types, date ranges, user IDs, service types, etc., and generating reports.

7. The system supports 500 concurrent online users (designed for 300 concurrent users in this case) and does not impose restrictions on the number of registered online users.

3

Product Features

3.1 Product Features

- Gitee Team provides customizable issue hierarchy definition and decomposition, meeting various management needs.
- Customize issue statuses and transition conditions to match the team's workflow.
- Personalize issue fields for each issue type to capture all issue-specific details.



[Figure 1] Issue Configuration Interface

3.2 Granular Permission Design for Complex Authorization Management

- Granular control of permissions, encompassing users, user groups, and roles in various dimensions.
- Button-level permission control, ensuring data security.



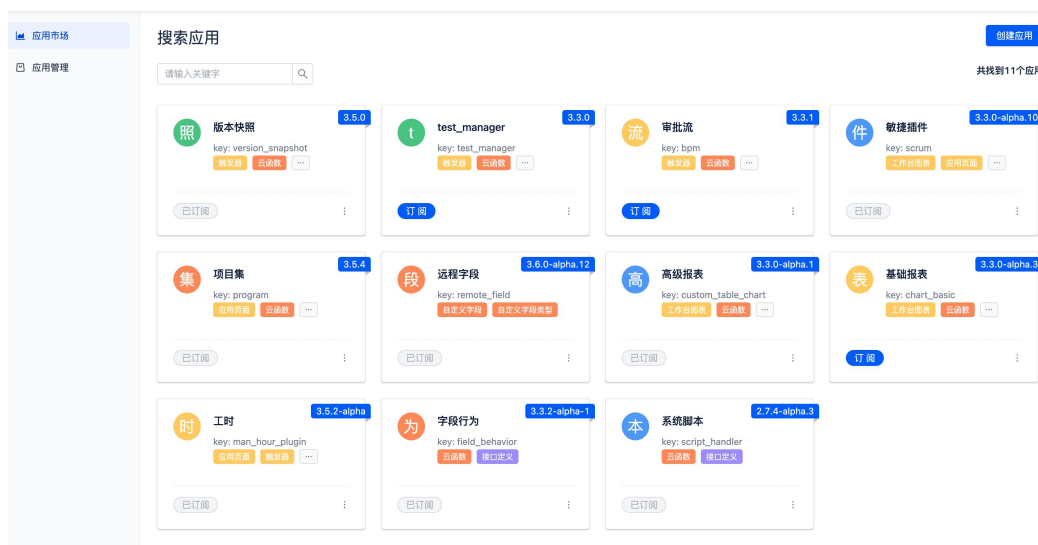
[Figure 2] Authorization Management

3.3 Dynamic Plugin Extension Capabilities

- Dynamic and lightweight plugin capability, allowing the installation or uninstallation of modularized functionality depending on specific scenario needs.
- Standard plugin development guidelines and product capabilities that empower customers for self-development.



[Figure 3] Plug-in extension point



[Figure 4] App Store

3.4 Automation Capabilities

- Employ automation rules to streamline repetitive issues and meet the workflow demands of the team.
- No coding required, compatible with the business models of enterprises/teams, cost-effective implementation.
- Integration and collaboration with any DevOps product, even with competitors.

新触发器

触发器启动规则的执行。触发器可以监听事件或按计划运行。

当事项创建时
对这些事项的规则进行分支并运行条件和操作

当事项更新时
对这些事项的规则进行分支并运行条件和操作

字段值已更改
规则在事项的字段值发生更改时运行

事项已转换
规则在事项通过其工作流程进行转换时运行。

已排期
按照计划执行规则。在特定时间运行。

Bpmn审批流程流转时
Bpmn审批流程流转时。

Bpmn审批流程结束时
Bpmn审批流程结束时。

新操作

执行对系统的更改的操作

删除事项
删除事项

创建事项
创建事项

创建子事项
创建了事项

创建审批流
创建审批流

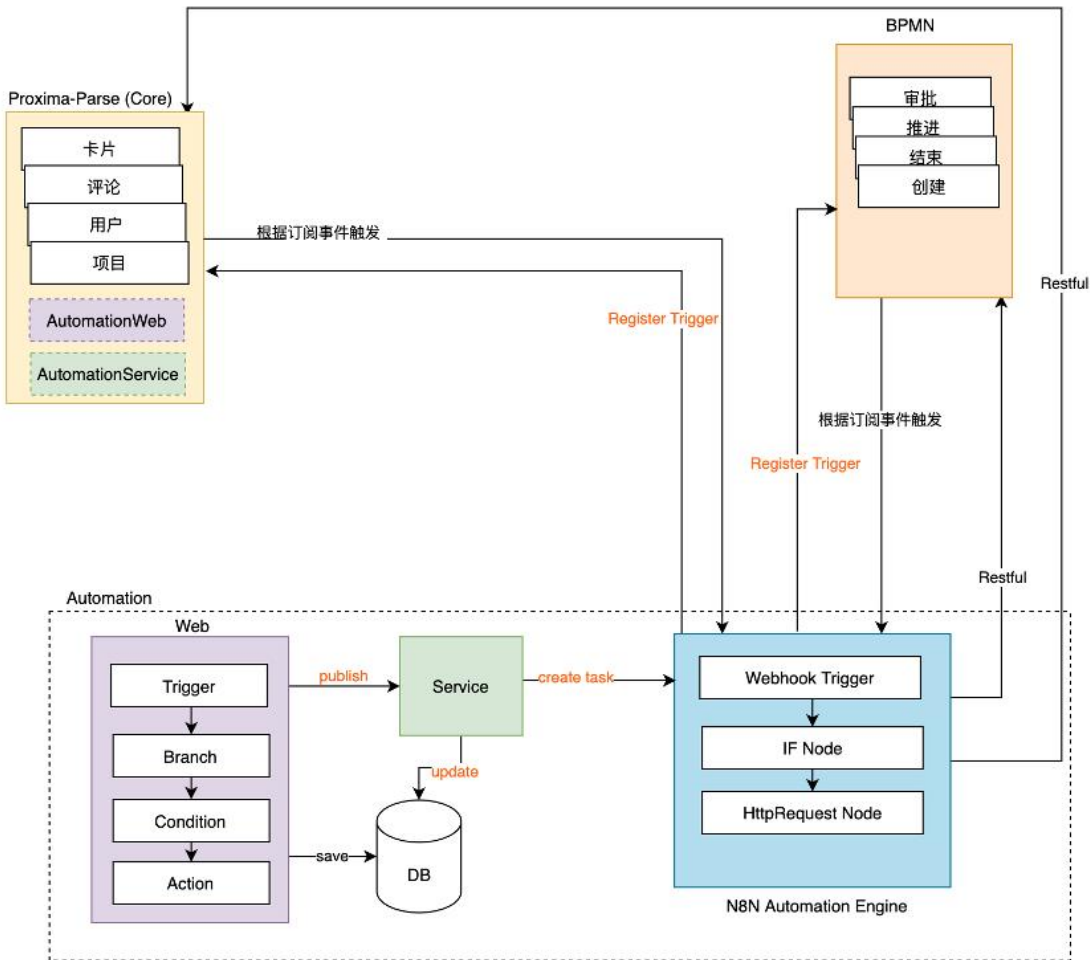
克隆事项
此事项克隆到指定项目中

编辑事项
更新某些事项字段

转换事项
将事项转换为特定状态

发送电子邮件
向指定地址发送电子邮件

[Figure 5] Automated configuration



[Figure 6] Automation logic

3.5 Customizable Metrics Reports

- Providing comprehensive development efficiency solutions for enterprises, projects, teams, and individuals.
- Dynamic metrics and measurements to meet diverse needs across core scenarios.
- Offering expert practice templates such as Agile projects and Admin Dashboard, ready to use out of the box without the need for configuration.



[Figure 7] Dashboard

3.6 Issue Management

- Supporting the display of requirements on various business attributes and requirement statuses through sub-window gadgets.
- Allows for the configuration of multiple views, including private views and shared views.
- Allows for the customization of requirement status, priority, and custom attribute fields.

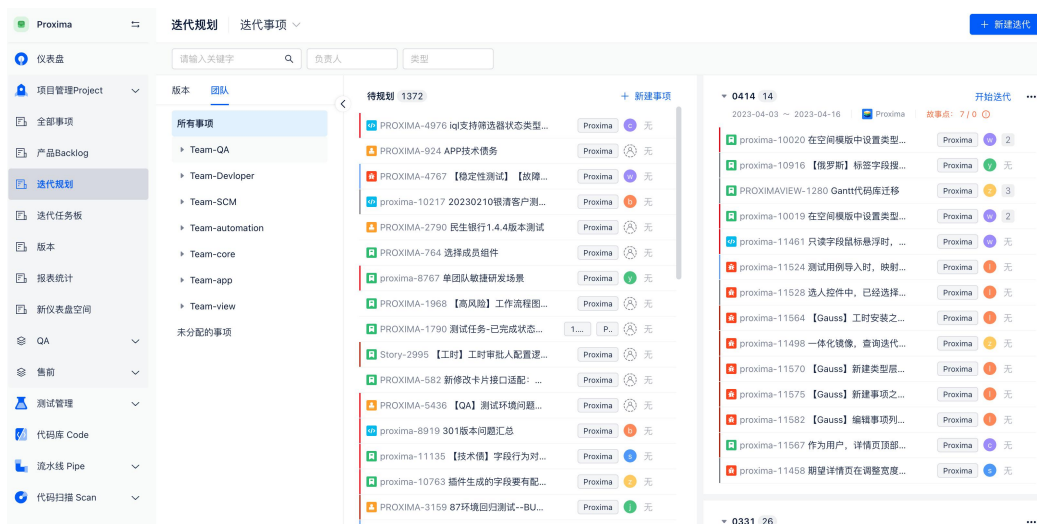
- Allows for the association of requirements, issues, and other issue types, creating parent-child hierarchical views.

标题	迭代	状态	所属空间	版本	负责人
test环境: 新建事项提示 "function create_sequence_if_not_exists(unknown, intege...	0331	新建	Proxima	无	刘文炎(liuweny...
test环境: 当前语种为中文, 新建空间的默认面板、默认视图、默认事项组显示为英文	0331	新建	Proxima	无	刘文炎(liuweny...
HS 需要把没用到的自定义字段删除掉, 提供SQL给现成人员	0331	进行中	Proxima	无	刘文炎(liuweny...
新建重复的空间模板分类名称提示Name already exists	0331	新建	Proxima	无	刘文炎(liuweny...
新建重复版本名字提示The current name already exists	0331	新建	Proxima	无	刘文炎(liuweny...
新建重复名字的事项组提示The name of item group is unique in a workspace	0331	新建	Proxima	无	刘文炎(liuweny...
当前是中文环境, 全部事项、默认视图显示英文	0331	新建	Proxima	无	刘文炎(liuweny...
测试用例导入时, 映射字段存在中文和英文	0414	新建	Proxima	无	刘文炎(liuweny...
▼ 陈玉剑(chenyujian) 1条记录					
0331迭代370版本集成测试缺陷汇总	无	新建	Proxima	无	陈玉剑(chenyu...
▼ 练作泰(lianzuotai) 4条记录					
[Gauss] 编辑事项列表页面看不到编辑后的数据	0414	新建	Proxima	无	练作泰(lianzuo...
[Gauss] 新建事项之后看不到事项	0414	新建	Proxima	无	练作泰(lianzuo...
[Gauss] 新建类型层级方案中, 看不到可选的类型	0414	新建	Proxima	无	练作泰(lianzuo...

[Figure 8] Issue Management List

3.7 Multi-Team Collaboration

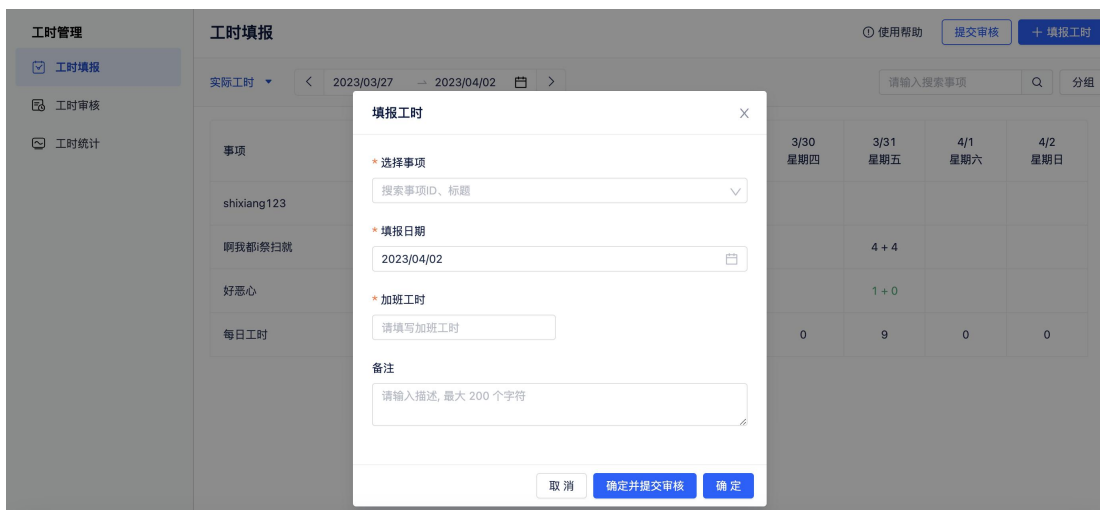
- Facilitates cross-team information sharing, visual filtering of global issues, and advanced query capabilities with IQL support.
- Facilitates collaborative sprints among multiple teams, assisting in the planning, tracking, and management of iterative work.
- Visualized report analysis, assisting in tracking progress and issues, such as sprint and workload reports.



[Figure 9] Planning sprints across multiple teams

3.8 Work Hour Allocation and Timesheet Management

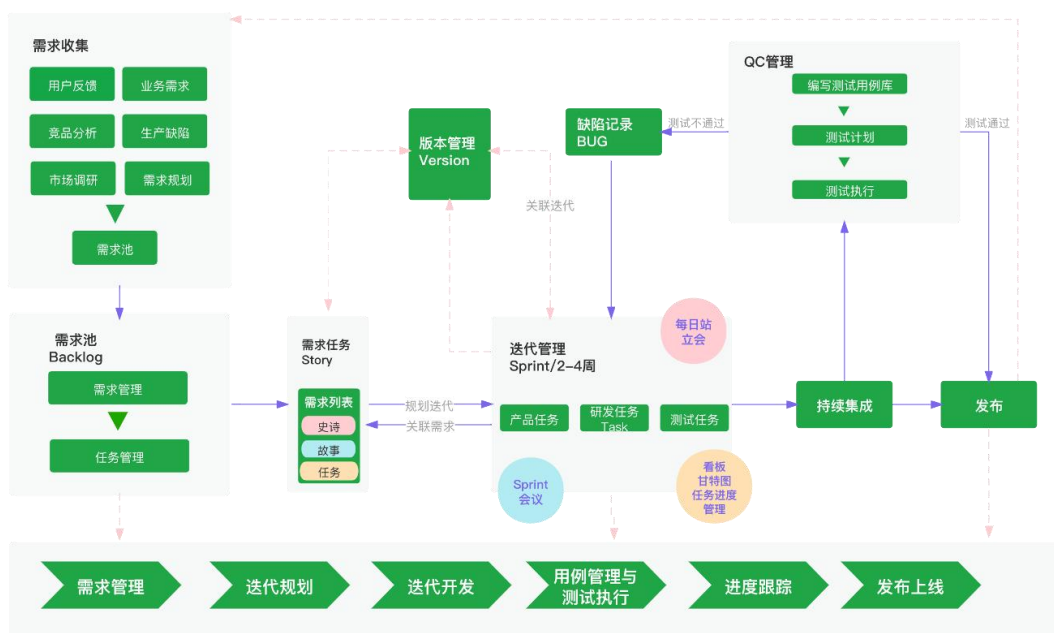
- Collects and analyzes multiple types of work hours, such as regular and overtime hours, and offers time statistics across various dimensions, including projects, individuals, and issues.
- Highly flexible configuration options for working hours, allowing managers to set parameters such as maximum daily working hours per person, the range for entering working hours, and automatic aggregation of hours. These configurations can be tailored to different business scenarios, providing convenience for administrators.
- Includes a timesheet approval feature, enabling organizations to review and authorize working hours based on their specific organizational structures.



[Figure 10] Timesheet Report

3.9 Efficient Implementation of Agile Development Lifecycle

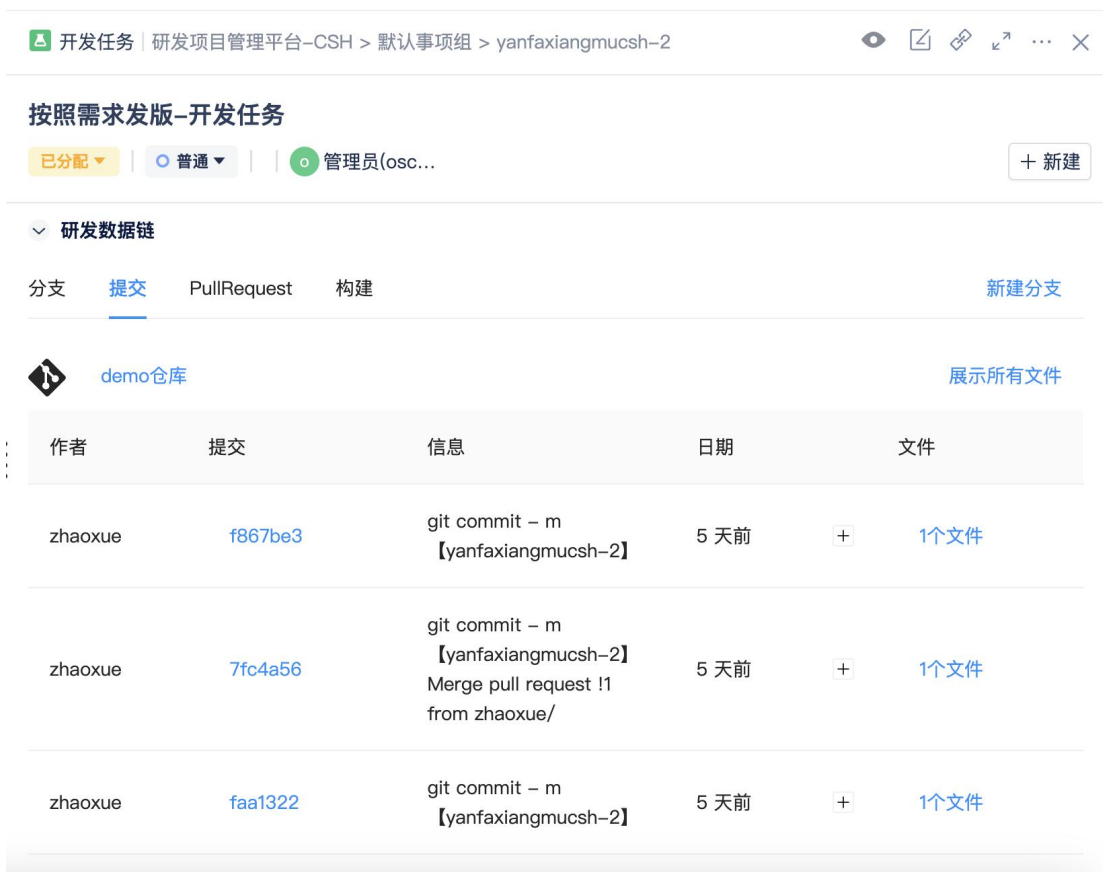
- The platform facilitates agile development management by streamlining the entire process, from gathering requirements to final deployment and release.



[Figure 11] Agile Development Process

3.10 Transparent Development Process

- The platform seamlessly integrates with DevOps products, utilizing requirements as the tracking unit and enabling full end-to-end traceability. It covers code commits, branch associations, pull requests, and pipeline builds. The entire process, from requirements inception to issue completion, code development, and deployment, is transparent. Requesters can easily track progress, resulting in improved communication efficiency.

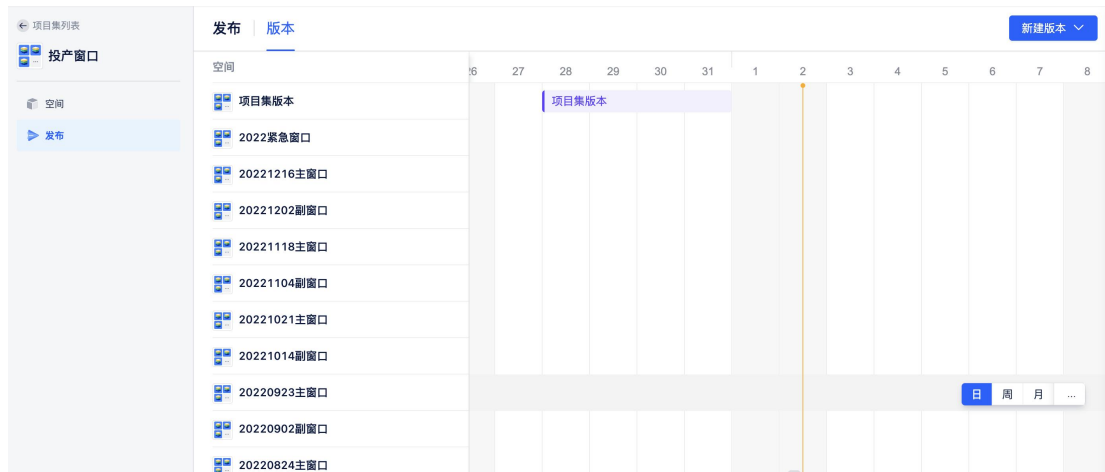


[Figure 12] Development Data Link

3.11 Project Portfolio Management

- In the context of large-scale agility, a project portfolio represents a collection of multiple interrelated and coordinated project activities. It is typically created to achieve a common goal by grouping a set of interconnected projects for collaborative and unified tracking and management. A project portfolio allows multiple projects to

participate, and a project can be part of multiple project portfolios or exist independently.



[Figure 13] Unified Version Management of a Project Set

4 Product Value

- Gitee Team satisfies the management demands of diverse teams by packaging various management scenarios. It encompasses advanced project management methodologies and practical tools, combining personalized management scenes. There is always a suitable solution for you.
- Integrated Ecosystem: Build an eco-data chain by seamlessly connecting with your preferred applications, such as DingTalk, Feishu, email, OA, CRM, ERP, SRM, etc.

- Based on the best engineering practices in the industry, Gitee Team covers a wide range of development efficiency scenarios, spanning enterprise-level, project-level, team-level, and individual-level contexts. It also provides a rich variety of metric types to meet the unique requirements of different situations.

5

Product Showcase

5.1 City Commercial Banks

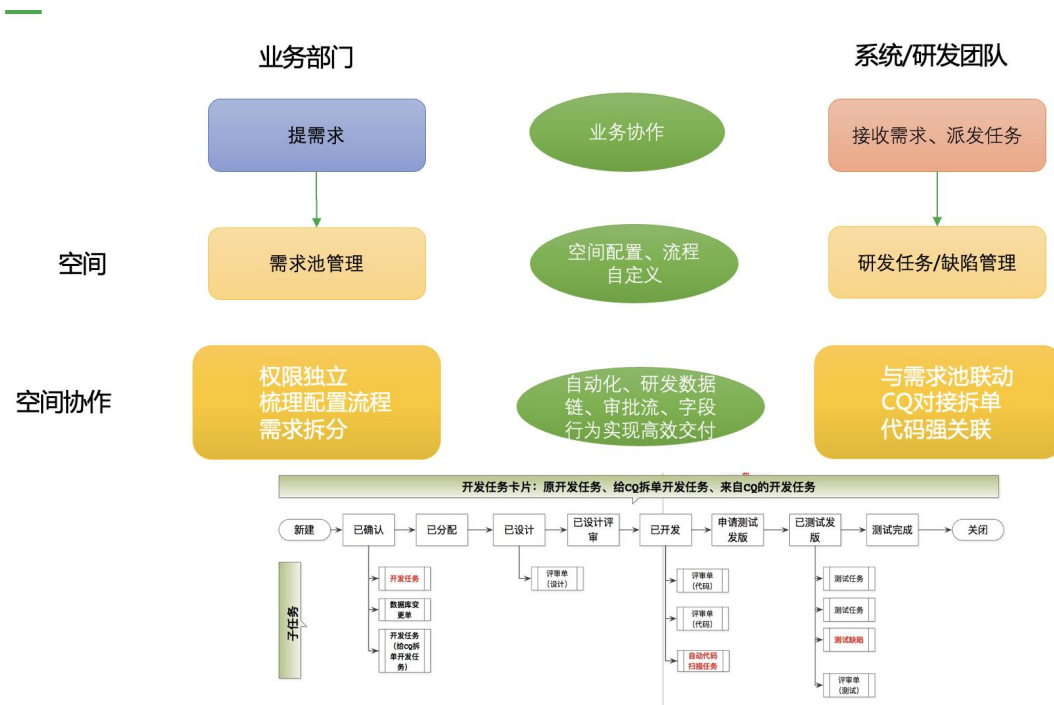
Implementation Objectives:

Achieve end-to-end management of the entire process from requirements to design, development, construction, testing, release, and deployment, forming a closed loop for research and development quality control. Ensure the consistency and traceability of software versions delivered to the production environment throughout the entire process. Enable mutual associations between requirement functionalities, code, and versions for easy information traceability, enhancing management efficiency.

Implementation Plan:



Gitee Team enables the maintenance of requirements in a dedicated requirement pool, followed by the decomposition of requirements into their respective system spaces. This allows developers to concentrate on developing the requirements while providing business users with visibility into the progress of development and testing.



5.2 Joint Stock Commercial Banks

Implementation Objectives:

Through the establishment of a complete R&D management system and the implementation of management mechanisms, we aim to align technical organizations with goals, ensuring efficient operations and motivating teams to continuously optimize and improve.

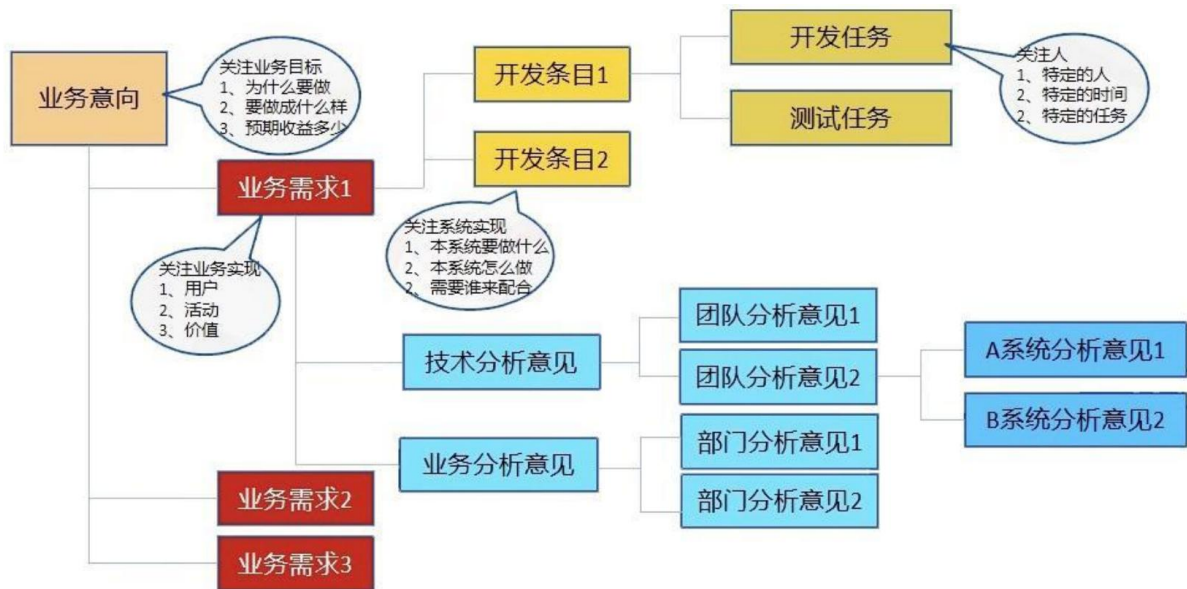
Our objective is to build a comprehensive lifecycle management platform, covering requirements, development, testing, deployment, and post-evaluation, to enhance development efficiency, ensure the quality of product delivery, and achieve rapid and sustainable delivery of business products.

Overview:

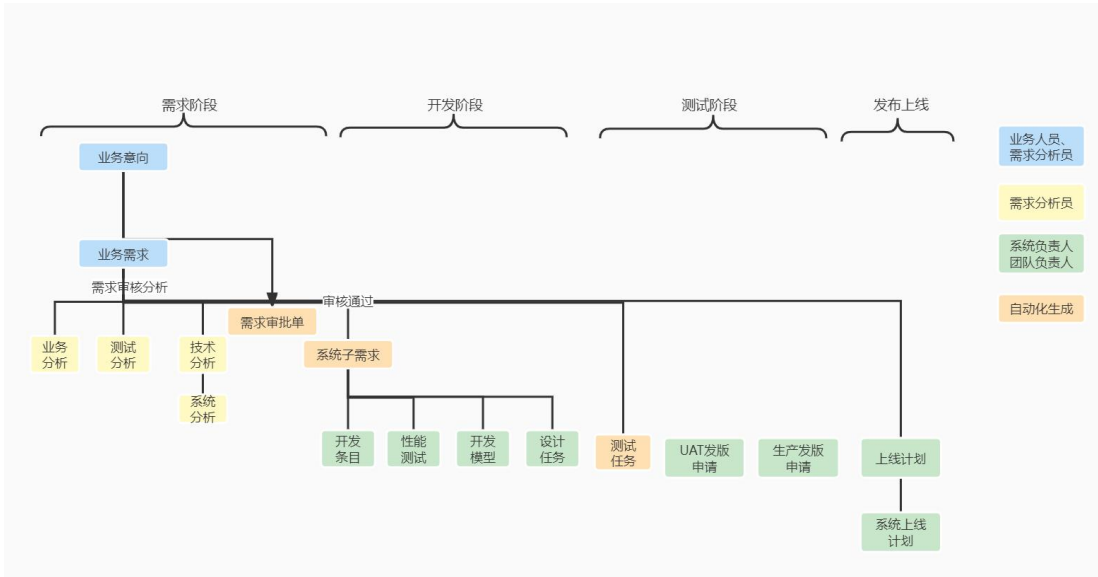
基础服务	用户管理	组织架构管理	角色管理	权限管理	项目基础管理	环境集成&对接服务
核心主功能	项目&需求管理	代码管理	代码扫描	流水线管理	制品管理	ITSM 移动办公 (RTX) OA 行内IM、邮箱发送通知消息 数据平台 用户及组织 研发管理平台 测试管理平台
	需求迭代管理	仓库设置管理	快速扫描	流水线灵活编排	多种制品类型支持	
	开发管理	仓库统计	规则配置	丰富插件	制品分片高可用存储	
	项目集管理	仓库概览	任务列表	静态和动态资源调度	制品全生命周期管理	
	workflow管理	代码管理	数据度量	企业级性能和稳定性	制品晋级	
	测试管理	文档管理		效能度量		
测试用例&测试计划	文件夹管理	在线预览、编辑、下载	工程能力地图	价值流(VSM)分析		
测试报告	角色权限管理	历史版本追溯	代码健康度	工程师画像		
其他服务	监控管理	综合管理		日志管理	工作台管理	
	仓库统计&异常监控	会议管理	评审管理	操作日志	自定义个人工作台	
	prometheus+ grafana实现页面统一	架构管理	项目管理	系统日志管理	看板管理	

Refinement of Management Requirement:

By splitting business requirement intentions into business requirements based on the product's structural entities and further breaking them down into development items at the system level, we establish test cases and development tasks, enhancing the alignment between requirements and development deliverables.



Overview:



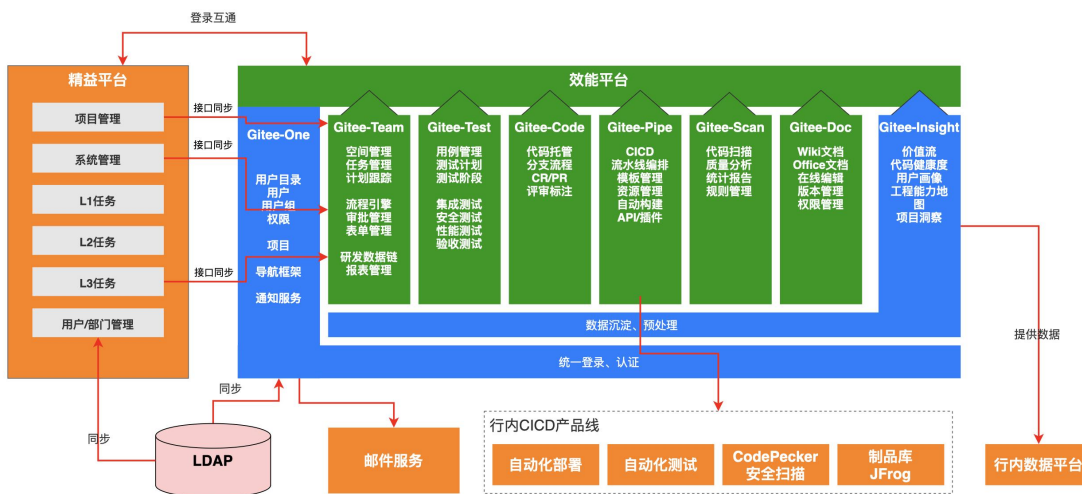
5.3 National Joint Stock Commercial Banks

Situational Analysis:

- Fragmented development management approach
- Lack of end-to-end development process integration
- Weak agile management
- Inaccessible business data
- Difficulty in quantifying and presenting statistical data

A mature set of tools should integrate all processes and systems. It should be able break down isolated management between teams to form a unified and effective whole.

Implementation Plan:



Bank's agile management are inherently non-robust, making it challenging to achieve agile development requirements such as feature point breakdown, real-time association between code and versions, and sprint development with diverse combinations of features. By integrating with the Gitee system, we can achieve fine-grained requirement management.

